NorthTec and Portland Community College Virtual Student Exchanges

Classes Participating:

- 1. NorthTec: NZDB501 Business Functions: Organisations in a New Zealand Context (17 students)
- 2. Portland Community College: BA 223: Principles of Marketing (24 students)

Contacts:

- 1. Peter Bruce-Iri NorthTec
- 2. Greg Rapp Portland Community College

Targeted Firms for Participation:

- 1. Ava Roateria Beaverton, Oregon
- 2. Serenity Café Whangherei, New Zealand

Time Frame

Week: October 26 - Nov 1

- Video welcome by both instructors to include an introduction of the project, and introduction of teams for virtual meetings.
- Classes will be divided into 6 teams. Each team to consist of 3 NorthTec students and 3 4 PCC students.
- Google Slides /PhotoVoice introduction folder set up for each team.

Week of November 2 - 8

- 1. Each PCC team will be responsible for setting up a Zoom meeting with their teammates in New Zealand. The expected activities for this meeting are:
 - a. Meet and Greet / welcome and introductions
 - b. US team members and NZ team members will provide a five-minute presentation on their home towns (Portland and Whangherei).
 - c. Additional Discussion Related to Project Focus:
 - i. Student observations about local coffee shops (trends, consumer behaviour)
 - ii. Major competitors in the coffee shop market

Week of November 9 - 15

- 1. Zoom meeting with owners from Ava Roasteria (US) and Serenity Café (NZ).
 - a. All students encouraged to attend. This session will be recorded for those students that can't attend designated time.
 - b. Business owners to provide a 15-minute presentation on their business. Time focused on the marketing environment (competition, economy, demographics, etc) and the marketing mix of each business (product, branding, promotion, pricing).
 - c. Opportunity for students to ask questions.
- 2. Teams meet to plan research for environmental scan and marketing mix. (competitors, economy, sociocultural, etc) for either Portland or Whangharei markets.

Week of November 16 – 22

- 1. Teams meet via Zoom to present marketing situational analysis for their market. This will include direct and indirect competitors, micro and macro factors affecting marketing environment.
- 2. Present current marketing mix strategy for each firm and recommendations for changes to the mix.
- 3. Presentations attended by instructors or recorded for their viewing.

Week of November 23 – 29.

1. Post project survey for students via Qualtrics.