

## Portland College IT Portfolio Quarterly Report

## **July 2022 - September 2022**

#### **IT PMO Milestone**

TeamDynamix users, please note that we realigned the entered TeamDynamix (TDX) portfolio department names to the new one college reorganization structure. A significant IT PMO milestone in early FY23 was to re-map the TDX system organization's department structure to align with the college re-organization structure accordingly. The IT PMO team analyzed and mapped the old PCC's department names with the current reorganization charts and added 33 new department names to the TDX system. Out of the 599 IT Portfolio existing projects, a total of 109 (95 active and 14 closed projects from July 1st, 2022 - September 30th, 2022) projects' department names are updated to reflect the college's current reorganization charts. Any closed IT Portfolio projects prior to July 1st, 2022, still reflect the college's old organization department names.

### **Summer Term FY23 Q1 Overview**

The Information Technology (IT) department continues its operations to support the college in hybrid work status during the first fiscal quarter of the summer term. The IT Portfolio has been healthy and focusing on high-priority projects. During the quarter, IT project teams closed 14 projects, which was 26% less than the previous year during the same period (see 2nd page for a list of projects). It is not uncommon to see fewer projects closed during summer breaks and public holidays. We also took in 12 projects, which was 33% more than last spring term. The portfolio is in good standing and has maintained an average of 90 active projects.

The IT Portfolio Management Office (IT PMO) intake process is aligned well with PCC's strategic initiatives. All projects go through a structured request process and will be reviewed/approved every four weeks at the IT Intake and Prioritization Committee (IP2C) IT Governance meeting.

Out of the average 90 active projects, 52% are focused on the goal of transforming the community through opportunities, 40% aligned with driving student success, 31% provided outstanding affordable education to ignite a culture of innovation & transform the community through opportunities, and 39% of projects are directed towards achieving sustainable excellence in all operations.

#### **Current Portfolio Assessment**

The IT Portfolio's overall project ratings are stable and in good standing. As we head into the new academic year, there are 93 approved projects in the portfolio with the following health status: 58 green projects are in good standing, 13 projects are over 90% completed, 9 yellow, 1 red, 16 on hold, and 7 backlog projects that are approved but not started yet. The IT PMO Quarterly Community of Practice - Portfolio and Project Management open forum is on October 20th at 1pm. Please join us if you can.

The Strategic Action Plan portfolio has a total of 29 active projects that are in progress. The TeamDynamix platform has over 1528 users. The stakeholder engagement shows a consistent increase in using the system to submit technology requests and engage in project activities and progress. All employees and students can view active IT projects via the TeamDynamix (TDX) Client Portal. As always, the success of the IT portfolio of projects relies on the collaborative partnership and dedication of our clients and information technology staff.

Thank you for your participation in that success and may the beginning of the fall term bring more accomplishments.

For any questions regarding the IT Portfolio or the IT Project Management Office please email, itpmo@pcc.edu or visit the Teamdynamix Client Portal.



Number of Project Intakes For Quarter **★** 33% from Jul 1, 2021 - Sep 30, 2021

Expectations

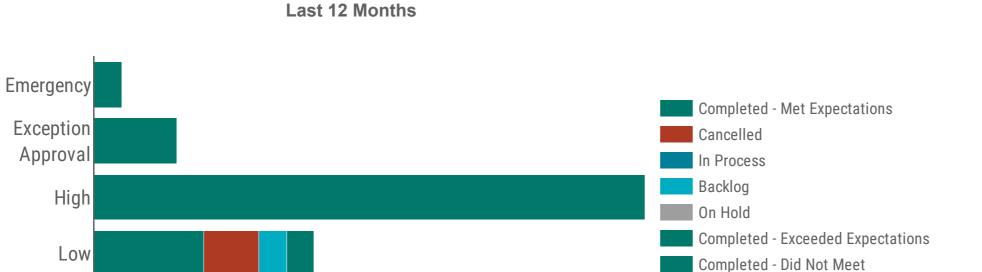
20

93

**Total with Goal Drive Student Success** 

**Total Active Projects** 

40



Total with Goal Ignite a Culture of Innovation

31

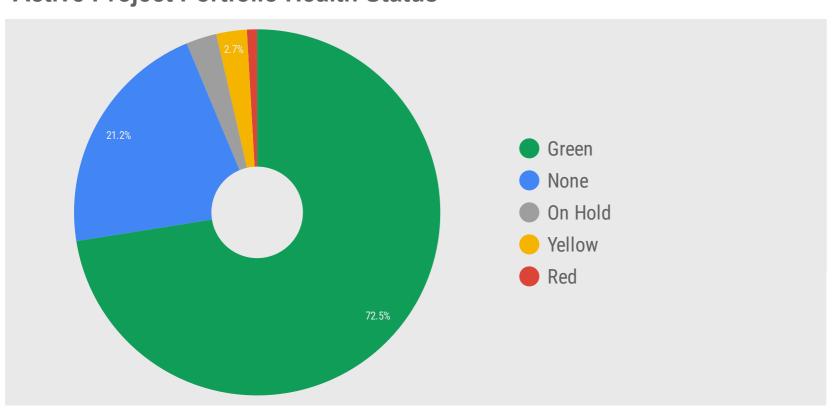
Total with Goal Provide Outstanding Affordable Education

31

**Active Project Portfolio Health Status** 

Priority - IP2C Review

Medium



10

**Project Count** 

IP2C Reviewed Projects with Status vs. Priority

Total with Goal of Achieving Sustainable Excellence in all Operations 39

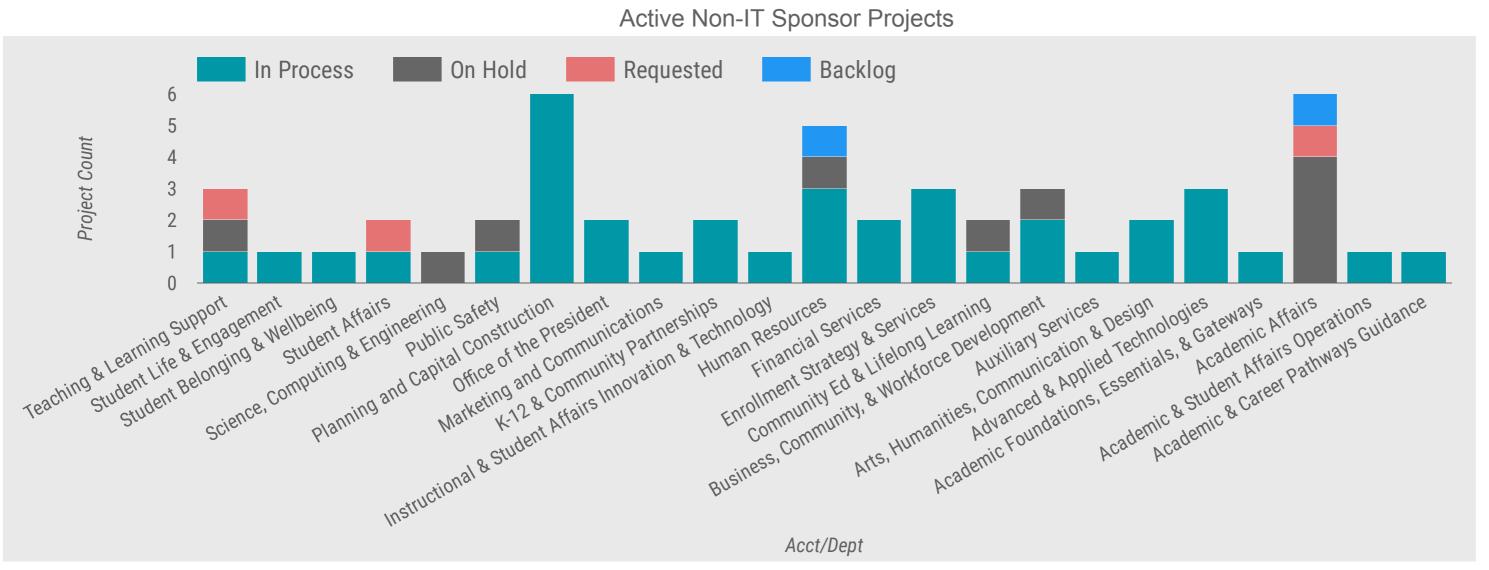
Total with Goal Transform the Community through Opportunity

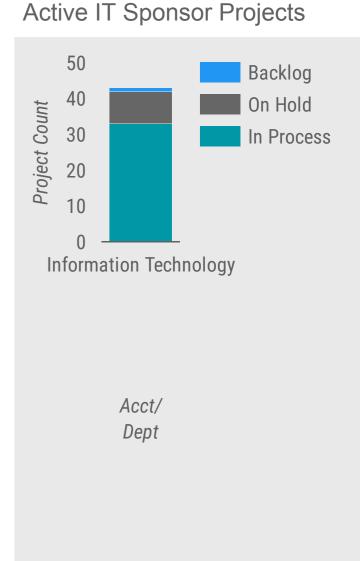
51

Total with Goal Create a Nationally Renowned Culture for Diversity, Equity, and Inclusion

63

## Active Projects & New Project Requests Count by Re-Org Department Names and Status





# Closed Projects July 2022 - September 2022

	Cabinet Project Sponsor	Acct/Dept -	Name	IT Department	IT Team	Status Name
1.	Katy Ho	Academic & Career Pathways	Non-Credit Registration Strategic Initiative	Application Services	Banner	Completed - Met Expectations
2.	Katy Ho	Academic & Career Pathways	Improve Data Lifecycle for Occupational Skills Training Program	Application Services	Enterprise Applications	Cancelled
3.	Katy Ho	Academic Affairs	Cascade Sim Center Wireless Networks	Infrastructure	Network Services	Cancelled
4.	Katy Ho	Academic Affairs	College Wide Scoring Signature Assignment Management	Office of the CIO	IT PMO	Cancelled
5.	Katy Ho	Academic Affairs	Migrate Academic Department documents into new Pathways libraries	Application Services	Enterprise Applications	Cancelled
6.	Katy Ho	Academic Affairs	Facilities Scheduling Software Assessment & Implementation	Application Services	Enterprise Applications	Completed - Met Expectations
7.	Eric Blumenthal	Financial Services	Foundation, grants and department finance process flow	Application Services	Enterprise Applications	Completed - Met Expectations
8.	Eric Blumenthal	Foundation	PCC website redesign	Application Services	Web Services	Completed - Met Expectations
9.	Michael Northover	Information Technology	IT Spaces Site Revamp	Office of the CIO	Service Desk	Completed - Met Expectations
10.	Michael Northover	Information Technology	Upgrade IT CS Deep Freeze Services across district	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
11.	Michael Northover	Information Technology	Deployment of MSSP Products & Services (FireEye)	Office of the CIO	Information Security	Completed - Met Expectations
12.	Michael Northover	Information Technology	Implement Active Directory Protection Solution	Infrastructure	Server Administration	Completed - Met Expectations
13.	Heather Lang	Student Affairs	Stand-Alone, Unlimited Constituent Relationship Management System	Application Services	Web Services	Cancelled
14.	Heather Lang	Student Affairs	Implement student facing benefits&resource tool (Single Stop)	Application Services	Web Services	Completed - Met Expectations

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